CLAIMS

1. A method of on-line card management for use with a computer network, wherein at least one card is issued to a plurality of card users by issuing organizations, the method comprising the steps of:

providing a card management system assessable from said computer net work having a plurality of card management services for the plurality of card users.

providing access to the card management system by the plurality of card users;

providing for the selection of at least one of a plurality of card management services provided by said computer system by the plurality of card users;

providing for the inputting data associated with the selected card management service; providing inputted associated data to the issuing organization by means of the card management system; and

making a record of the inputted data within the card management system.

- 1 2. The method as set forth in claim 1 wherein said plurality of card management services includes registering at least one card by inputting associated card data.
- The method as set forth in claim 2 wherein card management services further includes card management services selected from the group consisting of: change of address, request for a new card, notification of a billing dispute, request for a copy of a bill, a change in martial status; a change in name and a request for an increase in credit line.
- 1 4. The method as set forth in claim 1, or 2,\or 3, further including 2 the step of maintaining a record of the associated data.

The method as set forth in claim 4 including the step of 5. 1 informing the card user that the card issuing organization has been 2 provided the associated data. 3 A method of on-line card management, wherein at least one 1 6. card is issued to a plurality of card users by issuing organizations, 2 the method comprising the steps of: 3 providing a computer network assessable by the plurality of card users: providing a card management system assessable from said computer net work having a plurality of card management services 7 for the plurality of card users; 8 accessing the card management system by the plurality of 9 10 card holders: selecting at least one of a plurality of card management 11 services provided by said computer system and inputting data 12 associated with the selected card management service; 13 providing inputted associated data to the issuing organization 14 by means of the card management system; and 15 making a record of the inputted data within the card 16 17 management system. The method as set forth in claim 6 wherein said plurality of 1 7. card management services includes registering at least one card by 2 3 inputting associated card data. The method as set forth in claim 7 wherein card management 8. 1 services further includes card management services selected from 2

the group consisting of: change of address, request for a new card,

notification of a billing dispute, request for a copy of a bill, a change

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5	in martial status; a change in name and a request for an increase in
6	credit line.
1	9. The method as set forth in claim 6, or 7, or 8, further including
2	the step of maintaining a record of the associated data by the card
3	management system.
1	10. The method as set forth in claim 9 including the step of
2	informing the card user that the card issuing organization has been
3	provided the associated data.
1	11. A system for on-line card management, wherein at least one
2	card is issued to a plurality of individual card users by issuing
3	organizations, the system comprising:
4	a computer network; and
5	a card management computer system assessable from said
6	computer net work, said card management system having a plurality
7	of card management services, said card management computer
8	system comprising:
9	means for individual card users to simultaneously
10	access said card management computer system;
11	means for the individual card users to select at least
12	one of a plurality of card management services provided by
13	said card management computer system and inputting data
14 :	associated with the selected card management services; and
15	means for the providing said associated data inputted
16	by the individual card users to the issuing organization.
1	12. The on-line card management system as set forth in claim 11
2	wherein said plurality of card management services includes
3	registering at least one card by inputting associated card data.

1 13. The on-line card management system as set forth in claim 12
wherein said card management services further includes card
management services selected from the group consisting of: change
of address, request for a new card notification of a billing dispute,
request for a copy of a bill, a change in martial status, change in
name and a request for an increase in credit line.

1 14. The on-line card management system as set forth in claim 11, or 12, or 13, further including means for maintaining a record of the associated data inputted by each of the individual card users.

1 15. The on-line card management system as set forth in claim 14 including means for informing the individual card users that the card issuing organization has been provided the associated data.

1 16. The on-line card management system of claim 15 wherein 2 said computer system includes a telephonic user interface.

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